

Determining ADA Paratransit Types of Eligibility Policy

Applicants who are determined eligible for ADA complementary paratransit service are assigned an eligibility category. The eligibility category is consistent with the applicant's ability to use the regular fixed-route service. These categories are Unconditional, Conditional, Temporary, or not eligible.

Unconditional - Applicant is not able to use accessible regular fixed-route transit service under any circumstances and is eligible for all trips on ADA complementary paratransit service.

Conditional - Applicant is not able to use accessible regular fixed-route transit in specific circumstances but can reasonably be expected to use fixed route service for some trips (when barriers that prevent travel are not present). Individual is eligible to use ADA complementary paratransit service under limited circumstances identified by HPT. The determination letter will cite the specific conditions under which the applicant qualifies for complementary paratransit service.

Temporary- Applicant is not able to use accessible regular fixed-route transit service at this time, however the condition or circumstances leading to eligibility is reasonably expected to change in the future. For a limited period of time, the applicant is eligible to use ADA complementary paratransit service. Temporary eligibility can be unconditional or conditional.

Not eligible - Applicant can reasonably be expected to use fixed route service for any trips under all conditions. HPT will provide applicant with specific reason(s) why they were assigned the type of eligibility.

A sample of the letter you will receive appears below.

Date:

To: **SAMPLE LETTER**

RE: Paratransit Eligibility

Dear _____:

Upon reviewing your application and the medical professional submission, your Paratransit services eligibility has been determined:

_____ Unconditional - Applicant is not able to use accessible regular fixed-route transit service under any circumstances and is eligible for all trips on ADA complementary paratransit service. Your card is included and you may begin making your reservations.

_____ Conditional - Applicant is not able to use accessible regular fixed-route transit in specific circumstances but can reasonably be expected to use fixed route service for some trips (when barriers that prevent travel are not present). Individual is eligible to use ADA complementary paratransit service under limited circumstances identified by HPT. Listed below are the specific conditions under which you qualify for complementary Your card is included and you may begin making your reservations.

Specific Condition under which the applicant qualifies for complementary paratransit service:

_____ Temporary – Applicant is not able to use accessible regular fixed-route transit service at this time, however the condition or circumstances leading to eligibility is reasonably expected to change in the future. For a limited period of time, the applicant is eligible to use ADA complementary paratransit service. Temporary eligibility can be unconditional or conditional.

_____ Unconditional _____ Conditional

_____ Not eligible - Applicant can reasonably be expected to use fixed route service for any trips under all conditions.

Reason: _____

If you wish to appeal this decision, we have attached the appeal process with this determination letter.

Sincerely,

Ralph V. Sharp, Director
Hazleton Public Transit